

Summit Pointe Provider Network News

# PROVIDER POINTES

**SOCIAL WORK MONTH 2022**



THE TIME IS RIGHT  
FOR SOCIAL WORK

March 2022 Volume 9



## New Provider Orientation

-Rhea Freitag, Director of Provider Network-

I am excited to announce our first New Provider Orientation. This will be held via Zoom on April 11 at 1:00 via Zoom. We have sent invitations to providers who have recently been added to our panel, but you all are invited! In the event that you would like to attend please email [providernetwork@summitpointe.org](mailto:providernetwork@summitpointe.org) and we will send you the link.

Topics that we will be covering include: contract review, resources, training, documentation, auditing and claims. We will also have key Summit Pointe staff that providers regularly work with our network at this meeting with so we can connect and establish relationships for great collaboration. We plan to offer this workshop at least quarterly and more as needed.

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### Claims, Overlaps, and Appeals

Our Provider Network team recently collaborated with our Finance team to provide a workshop on Claims, Overlaps and Appeals. We recorded this workshop and it is located on our webpage here: <https://www.summitpointe.org/useful-resources-and-links/>

-Rhea Freitag, MA, LPC,  
Provider Network Director

### Compliance Updates

Highlights from our most recent Medicaid Verification Audit:

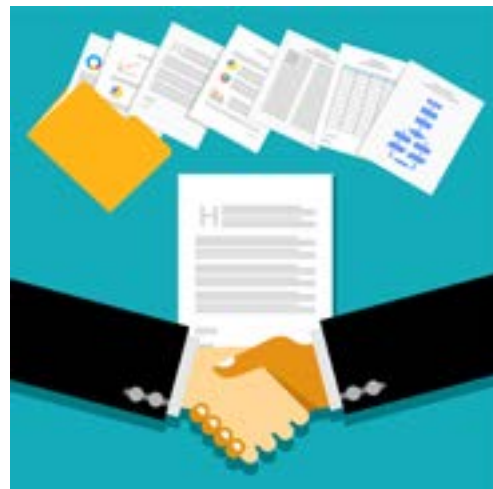
Our overall provider score: 98.74%. This is an increase from last quarter, which was a 95.90%.

#### Compliance by the numbers

- 29 providers reviewed
- 83 separate claims
- \$9,540.41 in Medicaid dollars paid
- 20 'Praise' letters
- 3 Corrective action plans
- 3 'Recommendation' letters
- 3 Recoupments for missing service documentation

Some compliance trends were seen in this last review. We wanted to provide a reminder on the importance of the use of the 'U' modifier when billing. Correct billing codes and subsequent modifiers are important in avoiding noncompliance issues as well as combating fraud, waste, and abuse. Summit Pointe expects to see that the provider documentation not only accurately reflects the service billed, but that the services match what is outlined in the customer's IPOS. Please reach out to either Compliance or Provider Network should you have questions.

-Mandi Quigley MA, LPC, CAADC, CHC, CHPC,  
Corporate Compliance Director



## Community Events and Outreach

There are several events coming up in our community hosted by Summit Pointe. First off we have a Wellness Expo on May 18th from 4:00 – 7:00 at the Battle Creek YMCA. This will be held in the Multi-sport complex and there will be activities for children as well as boxed meals available for the first 500 participants. We will also be offering for your organization to set up booths. This is a wonderful chance to share your company's mission and promote the services you offer. Please reach out to Amy Reimann at [areimann@summitpointe.org](mailto:areimann@summitpointe.org) to get registered!



Next up is our screening of the award winning and critically acclaimed movie *Coming Up For Air* at the historic Bohm Theatre in Albion. This movie was filmed right here in west Michigan. It highlights the importance of mental health care, pressure to succeed as a teenager and the importance of gun safety. There will be a panel discussion afterwards with the director. This event will be held on May 24th at 5:30 at the Bohm Theatre located at 201 S Superior St, Albion, Michigan 49224.



**Save the date: Our next Provider Network Meeting will be held April 26, 2022 at 2:00pm via Zoom. Please let us know if there are agenda items you would like to see addressed!**