

Provider Pointes

140 W Michigan Avenue Battle Creek, MI 49017

www.Summitpointe.org ★ (269) 966-1460

Summit Pointe Provider Network,

As always, we appreciated collaborating with all of you at our last provider network meeting. We saw brand new faces and got to catch up with some familiar ones.

It is important to us that all providers have the most current and useful information that we have to offer, no matter how long they've been around. Since the meetings only happen once a quarter, we are going to fill in the gaps with a monthly newsletter.

This is our first publication in a long time. If you have ideas of what content you would like to see, please let us know!

HCBS Updates

The next round of HCBS surveys is just around the corner. The projected implementation is April 2020. This survey round will include the following:

- Those who had errors in the last survey for the B3/ISPA group—most errors stemmed from people answering incorrect sections of the survey as well as the license numbers/locations not lining up.
- First person placed at new providers with provisional approval (not referenced in the attached document). If you have not let SWMBH know of the first person placed at a new location, we will be following up with you soon.
- Those that did not complete the survey in the first HSW round.



Upcoming Provider Network Meeting

May 12

At Summit Pointe in the board room 2:00 – 3:30 pm

Zoom Meeting:

<https://zoom.us/j/200642703>

Meeting ID: 200 642 703

Dial by your location
+1 646 558 8656 US

Find your local number:

<https://zoom.us/u/adPw8b4Du6>

Specialized Residential Provider Workgroup

April 23, 2020 at 11:30 am

ResCare Farmview
16534 14 Mile Rd.
Battle Creek, MI 49014

RSVP to Laura Smith
lsmith@rescare.com



Providers should be watching for emails from Summit Pointe sometime in late March to early April for notification of survey deployment. Summit Pointe may also reach out to providers to get updated contact information. Please make sure that you are responding timely to those requests. Thank you for all of your help on this next survey round!!!

Heightened Scrutiny

Rhea Freitag from SWMBH (PIHP HCBS Lead) reported to the region that while we do not have a definitive date of when HS reviews will be conducted for our region, we do know where our region is in the review succession. Region 3 and Region 5 have completed their HS reviews, and the state is now working on their region (Region 7). Our region (Region 4) is the last of the reviews. Below is the listing of the HS Provider Setting Regional Review Succession Plan.

- Region 3
- Region 5
- Region 7
- Region 1
- Region 10
- Region 9
- Region 4

[Click here for the most recent HCBS FAQ.](#)

Upcoming Trainings/Conferences

Hour to Empower: HealthCare Education Initiative (webinar)

March 24th, 2020 1:30 pm – 3:30 pm

Join us for an introduction about our mission of improving knowledge of the unique challenges of individuals with Intellectual Disabilities (I/DD) in the healthcare system, and strategies to better support their needs. You will understand how integrated health care is a vital component to achieving a quality life for those with I/DD. Learn how this inspiring training addresses the significant awareness gap among health care practitioners regarding the unique needs and barriers faced by the persons with I/DD when accessing the health care system.



Training Resources

Here are some trainings that have been approved for Direct Support Professionals:

[Providing Residential Services in Community Settings: A Training Guide](#)

The Training Toolbox System

[Improving MI Practices](#)

Website

For other training examples and resources, you can go to summitpointe.org and check out the [Provider Network](#) pages. You'll notice a new page called Auditing/Monitoring Tools, which has information about auditing and site reviews.

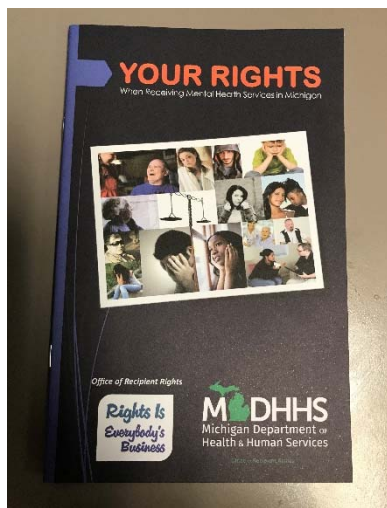
Stay tuned for more tools and resources as we continue to update our site!

Self-Determination Conference

May 5th, 2020 8:00 am – 5:00 pm

This conference will broaden and deepen your understanding of the crucial elements of self-direction and the importance of self-determination in Behavioral Health. It will provide training and technical assistance on the topics of Effective Person-Centered Planning, Independent Facilitation, Supported Decision-Making, Fiscal Intermediaries, How to Structure Self-Directed Service Arrangements, Budget Development, and more. Dynamic presenters and speakers will reenergize your commitment to the principles and practice of Self-Determination.

Save the date!



Recipient Rights

Each of our Provider sites should have the most current version of the Your Rights booklet available at all times. Our Recipient Rights and Compliance reviewers will be looking for these during their visits.

The back of the booklets should contain the name of the Recipient Rights Office(r). If any of them have a governor's name on them, it's time to throw them out. New materials can be requested by emailing Chelsea Brown at cmb@summitpointe.org.

Need to get ahold of us?

Contracts	Jamie Schook	(269) 441-6024	jls@summitpointe.org
Credentialing, administrative support	Kelsey Johnson	(269) 441-6506	kej@summitpointe.org
Case management, HCBS	Elizabeth Wygant	(269) 441-6045	eaw@summitpointe.org
Clinical questions	Kim Rychener	(269) 441-5944	kmr2@summitpointe.org
Behavior treatment plans	Sean Field	(269) 986-7000	spf@summitpointe.org
Compliance/quality monitoring	Mandi Quigley	(269) 441-6071	meq@summitpointe.org
Compliance auditing, site reviews	Cherlynn King	(269) 441-6071	cmk@summitpointe.org
Claims/Appeals	Amy Anderson, Susan Kirtley	(269) 966-1460	providerclaims@summitpointe.org
Behavior data tracking	Bridget Avery	(269) 441-6056	bma@summitpointe.org
Incident reporting	Katie Larder	(269) 441-6025	KlI2@summitpointe.org
Recipient rights investigations	Kent Rehmann	(269) 441-5966	kar2@summitpointe.org
SPOT troubleshooting	Tech Support	(269) 441-8324	techsupport@summitpointe.org