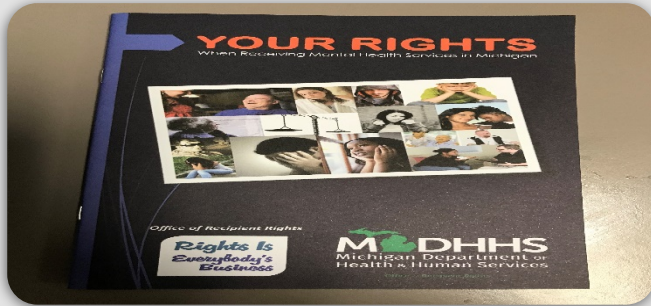


Provider Network Meeting

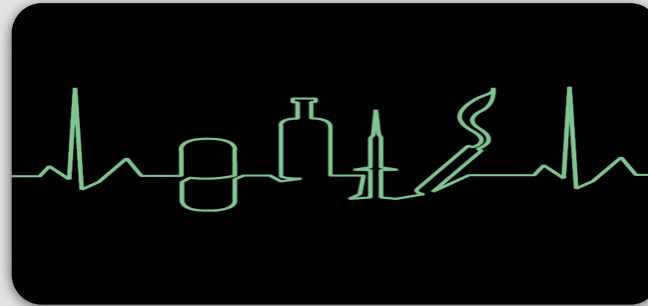
June 22, 2021



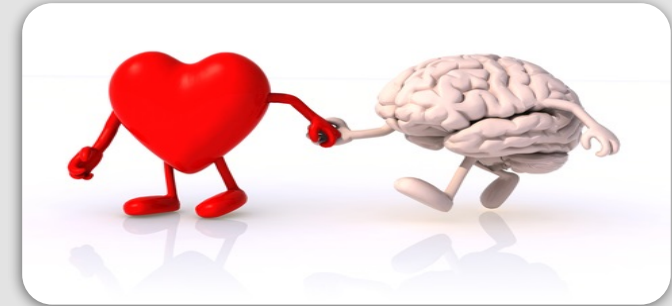
New Locations



- Recipient Rights
- Summit Pointe South
- 3630 Capital Ave SW
- Battle Creek, MI 49015
- Fax: (269) 441-2132



- Medication Services
- Summit Pointe South
- 3630 Capital Ave SW
- Battle Creek, MI 49015




- Outpatient Therapy
- Summit Pointe Roosevelt
- 215 E Roosevelt St
- Battle Creek, MI 49037


Incident Reporting: The Basics




When do I write an incident report?

- Any event which does or could cause harm to anyone that is related directly to a resident
 - Behaviors not documented on behavior data sheets for tracked target behaviors as written in the resident's behavior plan
 - See categories chart from SWMBH
- 
- A decorative graphic at the bottom of the slide consisting of a thick, wavy line. The line is primarily grey with a purple gradient, starting with a darker purple on the left and fading to a lighter grey on the right.


How do I write an incident report?

- Write legibly or type
 - State only the facts
 - Do not include other resident names
 - Use resident's full name and CMH case number
 - Complete all sections
 - Complete Emergency Use of Physical Management form if applicable
- 
- A decorative graphic at the bottom of the slide consisting of two overlapping, wavy lines. The top line is a light purple color, and the bottom line is a darker purple color. Both lines curve from left to right, creating a soft, flowing effect.


What do I do after I write an incident report?

- Submit it to your supervisor for review and signature
 - Fax it to the CMH within 24 hours of the incident
 - Implement strategies to prevent future incidents
- 
- A decorative graphic at the bottom of the slide consisting of a thick, wavy line. The line is primarily grey with a purple gradient on the left side, curving upwards and then downwards across the width of the slide.

Where do I send incident reports?

- Make sure you are sending the incident report to the correct CMH
 - If sending to Summit Pointe, there are two options:
 - New Fax Number: 269-425-3015
 - Encrypted email via your encryption system to #performanceimprovement@summitpointe.org
 - Do not share written incident reports with the guardian, but do provide a summary/overview of the occurrence
 - Do not send all incident reports to Recipient Rights, only those with Rights complaints attached.
- 

Signs incident reports are being used incorrectly

- The resident says something about or acts out due to a “write up” – do not use as discipline or threat
 - Incident report discusses behavior of staff unrelated directly to resident– use another avenue for reporting to management
 - The words “went into behaviors” are used– detail
- 
- A decorative graphic at the bottom of the slide consisting of two overlapping, wavy, horizontal bands. The top band is a light purple color, and the bottom band is a darker purple color. Both bands have a soft, rounded, wave-like shape that tapers towards the right side of the slide.

Who do I contact with questions?


Bridget Avery

bavery@summitpointe.org

[#performanceimprovement@summitpointe.org](https://twitter.com/performanceimprovement@summitpointe.org)

269-441-6056 (desk)

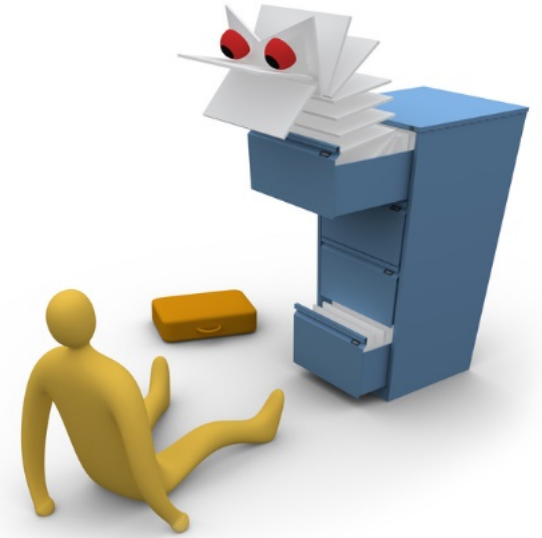
269-967-9496 (cell)



Audit Audit Audit

The Three W's

- **WTH?**
- **When will this end????**
- **Why do we do, essentially, two Medicaid Verification Audits (SWMBH and Summit Pointe) quarterly?**



Summit Pointe Medicaid Verification audit FY21 Qrt 1

Does the service documentation include the following:			
Customer Name	202	201	99.50%
Date of Service	202	202	100.00%
Start and Stop times (duration)	202	175	86.63%
IPOS goals, objectives and interventions addressed	202	161	79.70%
Signed and dated by rendering staff/clinician	202	140	69.31%

HCBS Update

- Heightened Scrutiny--- almost done **fingers crossed**
 - Thanks to Grace, Flatrock, PRS and Hacienda
- HCBS site review
- Next Steps..... Policies




Policy Planning and Networking

July 26, 2021 from 2:30pm to 4:30pm Zoom Meeting

2:30 pm to 3:30pm (approx.): Agenda


3:30 pm to 4:30pm : break out groups




H2015 (from H0043)

- MDHHS Edit Meeting Grid
 - H2015 IS H2015 (HCSPC Guide)
 - Start and stop times
 - Only overlap is with Case Management or Supports Coordination
 - No sleeping for any service that is billed to Medicaid or CMHSP

Misc. Reminders

- New fax number: 269-425-3015
 - Encrypt Emails
 - Keep integrity of subject line
- 
- A decorative wavy line at the bottom of the slide, consisting of a light purple outer curve and a darker purple inner curve, creating a shaded, wave-like effect.

Shout Outs

- Centria
 - PRS
 - New providers: Caring Hearts, Mercy Homes, Precious Care, Diamond Point.
 - Grace and PRS (State Audit)
- 
- A decorative wavy line at the bottom of the slide, consisting of a light purple outer curve and a darker purple inner curve, creating a shaded, wave-like effect.

Questions

